**RETURN FORM**

Unless you’ve damaged it, you can return any item for a full refund or exchange within 30 days of receiving it.

Please Download and Fill out the form document to make a return. Please ensure you put the form inside the package so our returns team can identify your order.

Make sure the device is **Factory reset with no passcode or email linked** to the device

Please make sure you used a **tracked service** to send your item back.

Please note: Failure to do the above can significantly delay or void a return being issued to you.

In order to return an Item please fill out the following form:

**Mobile Phone Return Form**

Customer Information:

* Name:
* Email Address:
* Phone Number:
* Order Number:
* Reason for Return (Please check appropriate box):
* Defective Product
* Accidental Damage
* Change of Mind
* Other (Please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Description of Issue or Reason for Return (Please provide details):

Product Condition (Please check appropriate box):

* Unused and in original packaging
* Used, but in good condition
* Used, with noticeable damage

Return Preference (Please check appropriate box):

* Refund
* Exchange for replacement device